

XAU TÍN HIỆU — INSTALLATION GUIDE

Step by step, with screenshots — nothing skipped

About **10-15 minutes**. No programming knowledge required. Please follow the steps **in order from top to bottom** and do not skip any of them. Every step includes a real screenshot.

◆ **A note about the screenshots.** The images in this guide show the **Vietnamese** interface, because that is how the software was recorded. The English layout is **identical** — every button sits in exactly the same place. To switch, click the **EN** button in the top-right corner of the dashboard. Where a screenshot shows Vietnamese text, this guide tells you what the English label says.

Before you start — four things you must have

	What you need	Notes
①	A Windows 10 or 11 computer	The software runs on Windows only. macOS is not supported yet
②	MetaTrader 5 installed and logged in	Please use a demo account for your first run
③	Your MT5 account number	The number you use to log in to MT5
④	A Telegram account already in your signal group	If you have not joined a group yet, please join one first

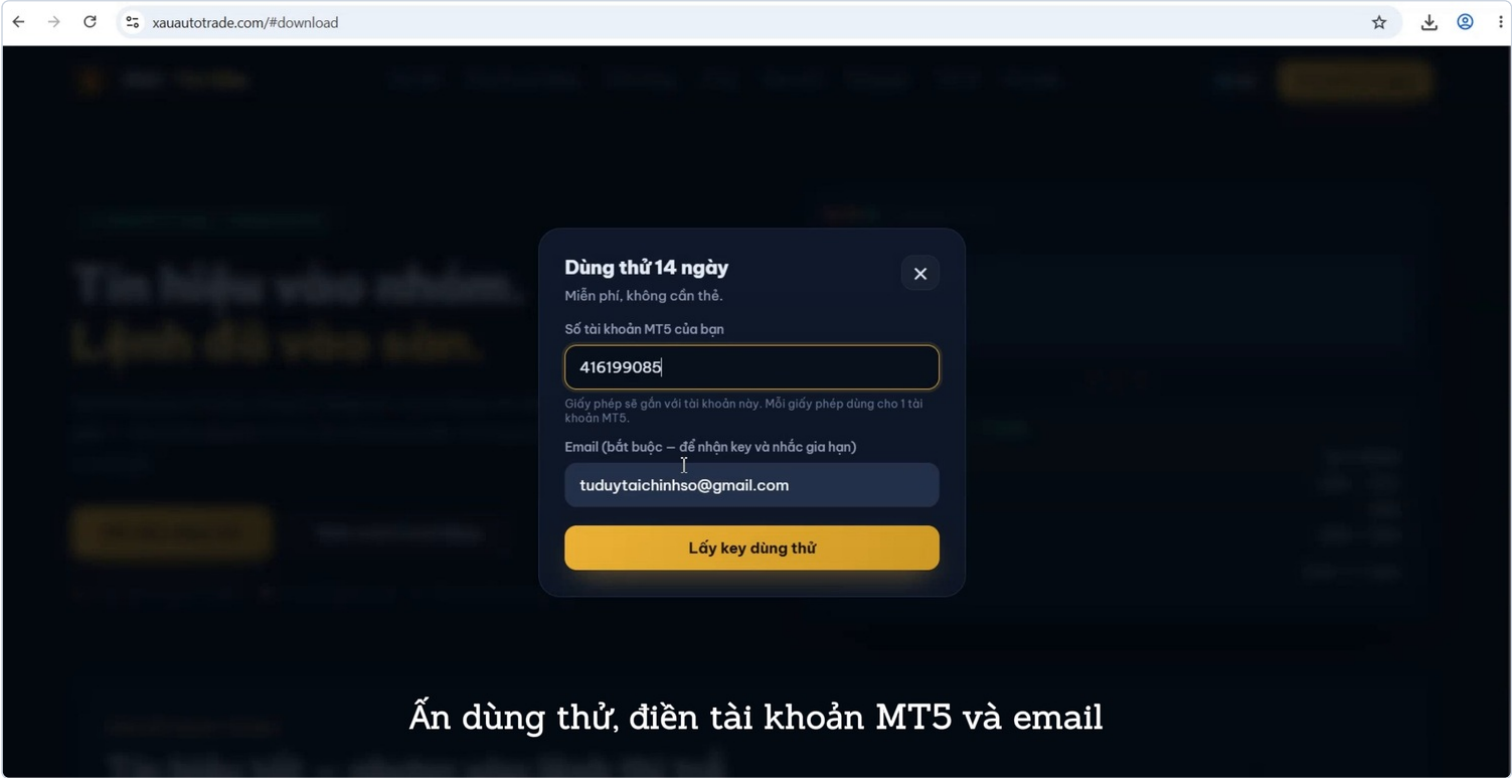
⚠ If any of the four items above is missing, please **prepare everything first**. A partial installation will have to be redone from the beginning.

PART A · GET YOUR KEY AND DOWNLOAD

Step 1 · Open the site and click "14-day trial"

Open your browser and go to xauautotrade.com. Click the **14-day trial** button in the top-right corner.

A small dialog appears. Fill in two fields:



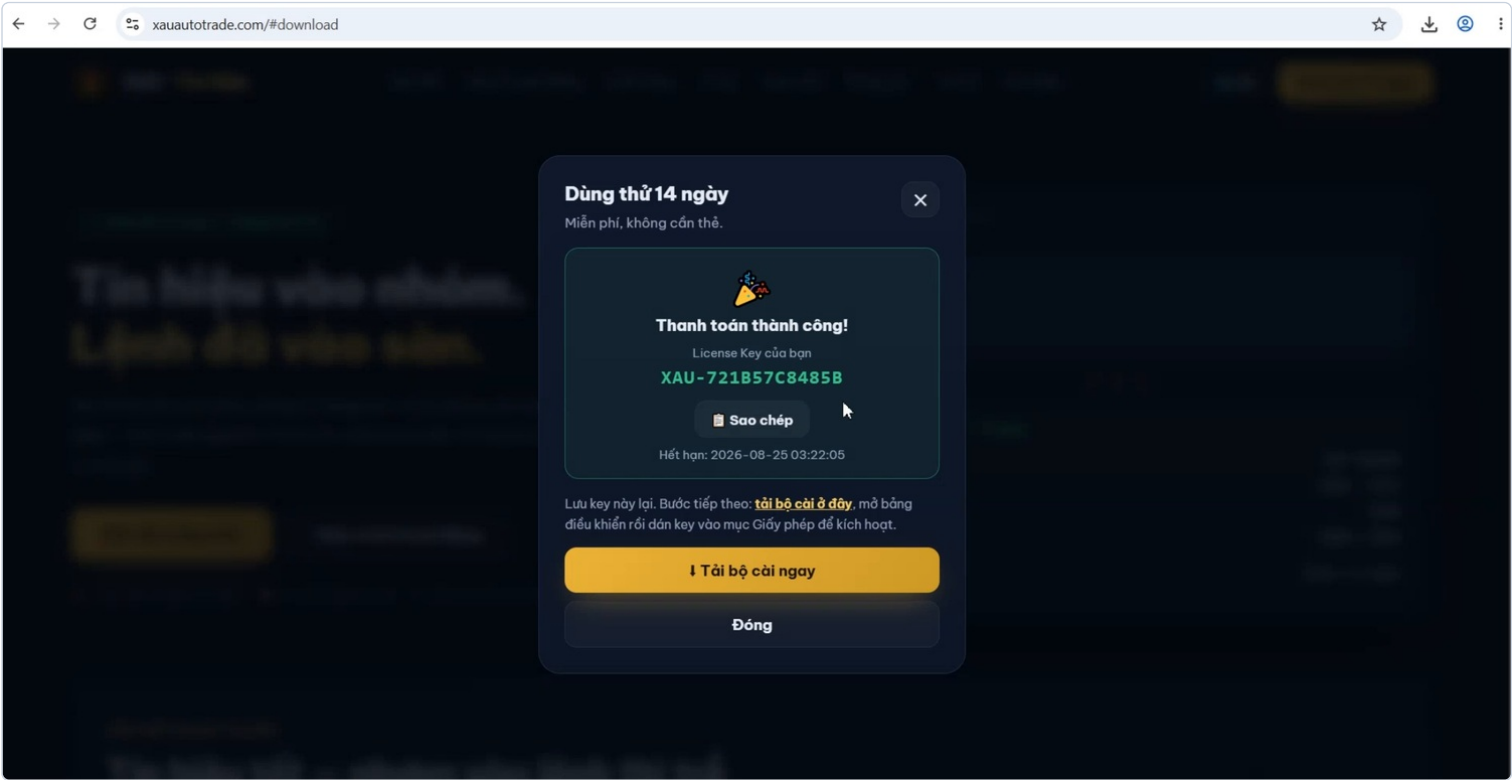
Field	What to enter
MT5 account number (Số tài khoản MT5)	Your MT5 login number. The licence will be bound to this account
Email	Required. Used to re-issue your key and to send renewal reminders

Click **Get trial key** (Lấy key dùng thử).

◆ If you **already purchased a plan**, please skip this step and go straight to **Step 3**.

Step 2 · Copy and save your License Key

The key appears immediately, in the form **XAU-** followed by 12 characters.



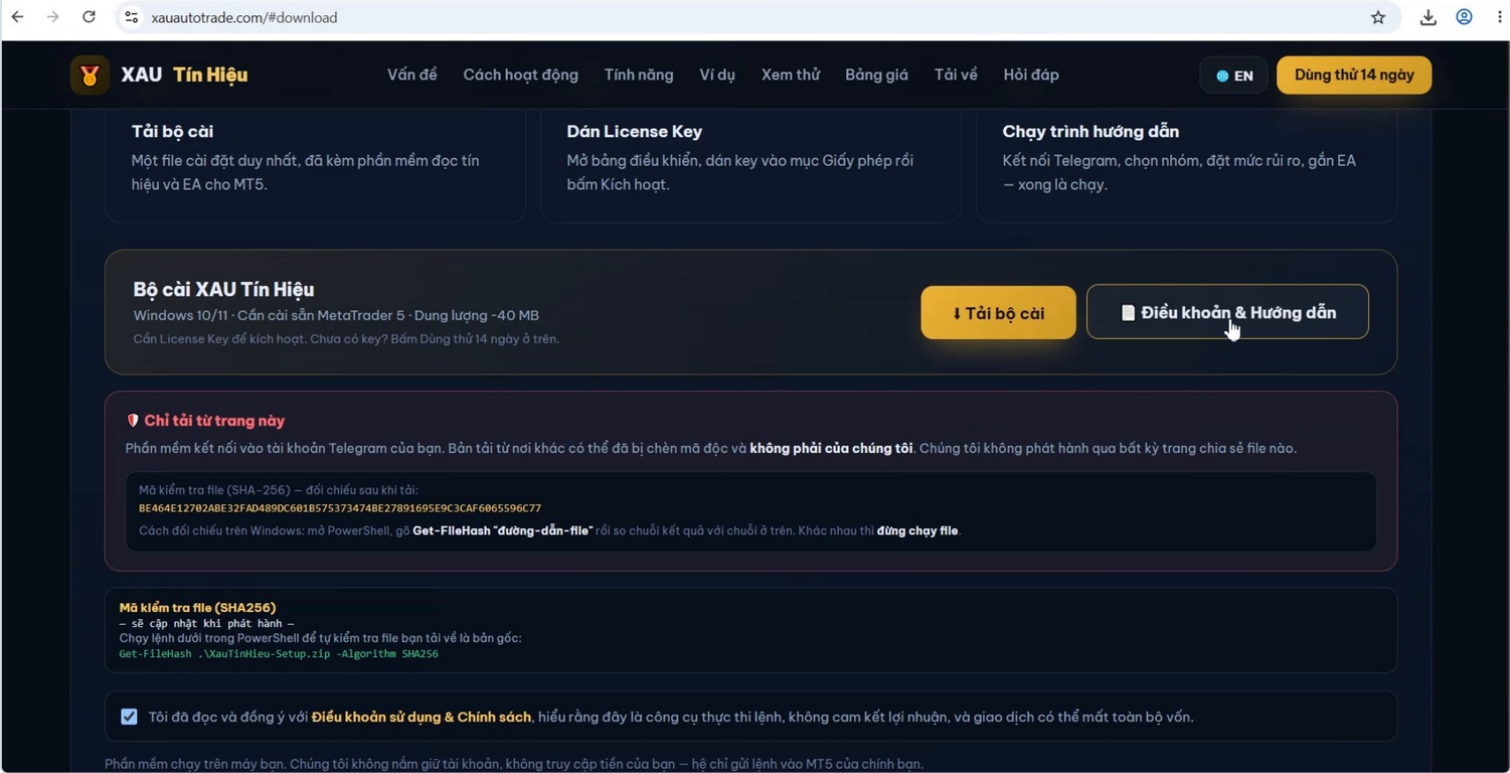
Click **Copy** (Sao chép).

● **Please save this key right away.** Paste it into a note on your phone, or email it to yourself.

If you later need to reinstall and no longer have the key, you will have to contact support and wait for it to be processed.

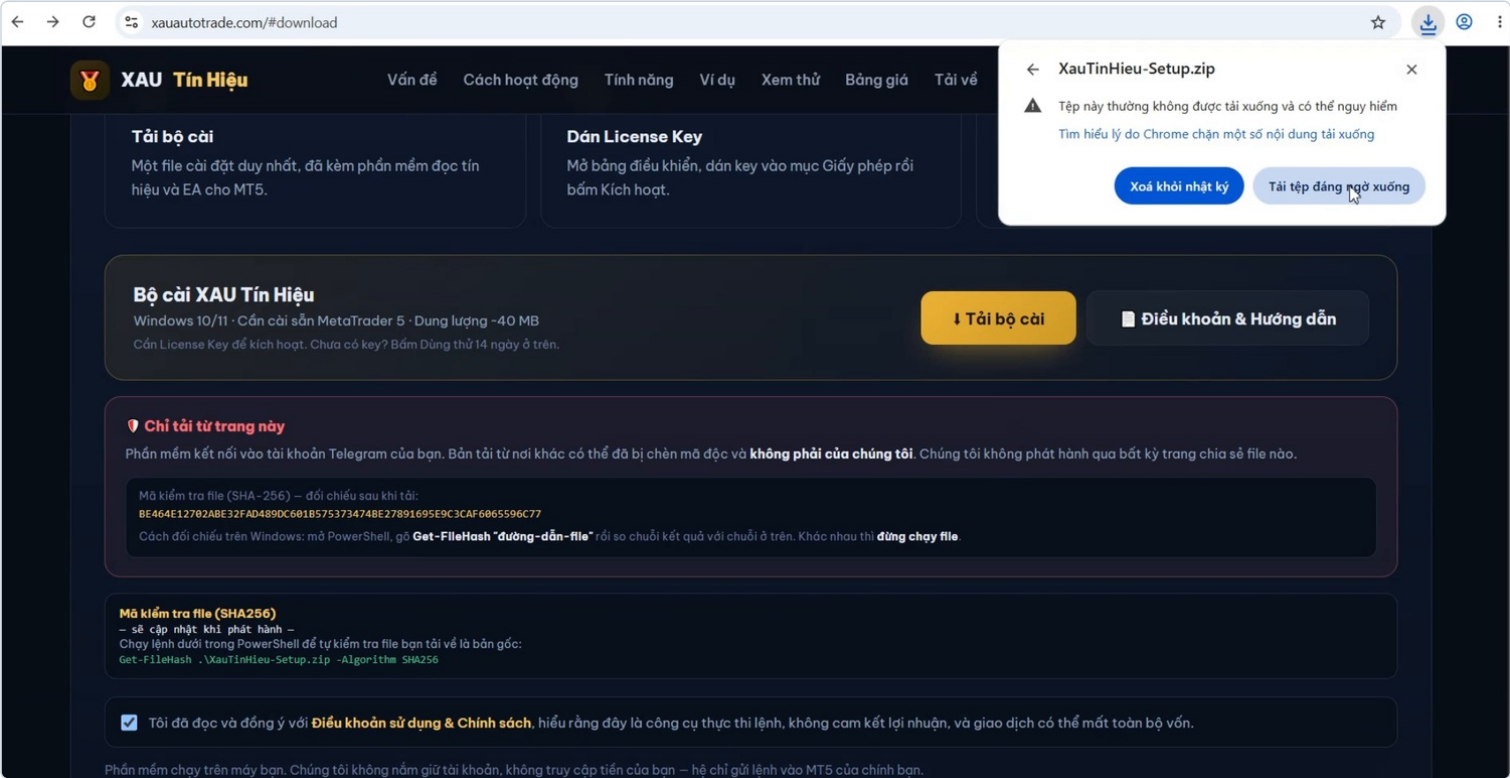
Step 3 · Download the installer

Click **Download installer** (Tải bộ cài ngay), or scroll down to the "Download" section and click there.



Step 4 · Your browser may warn you — click Keep

The browser may show a warning such as "*This file isn't commonly downloaded*", or block the file outright.



Please click **Keep** . If another confirmation appears, click **Keep anyway**.

Why the warning? Because the software is new and has few downloads so far. Browsers warn about every `.exe` in this situation — it **does not mean the file is unsafe**.

♦ **If you want to verify:** the download page shows a **SHA-256 checksum**.

Press Start, type `powershell` to open it, then **paste this line** and press Enter:

```
Get-FileHash "$env:USERPROFILE\Downloads\XauTinHieu-Setup.zip"
```

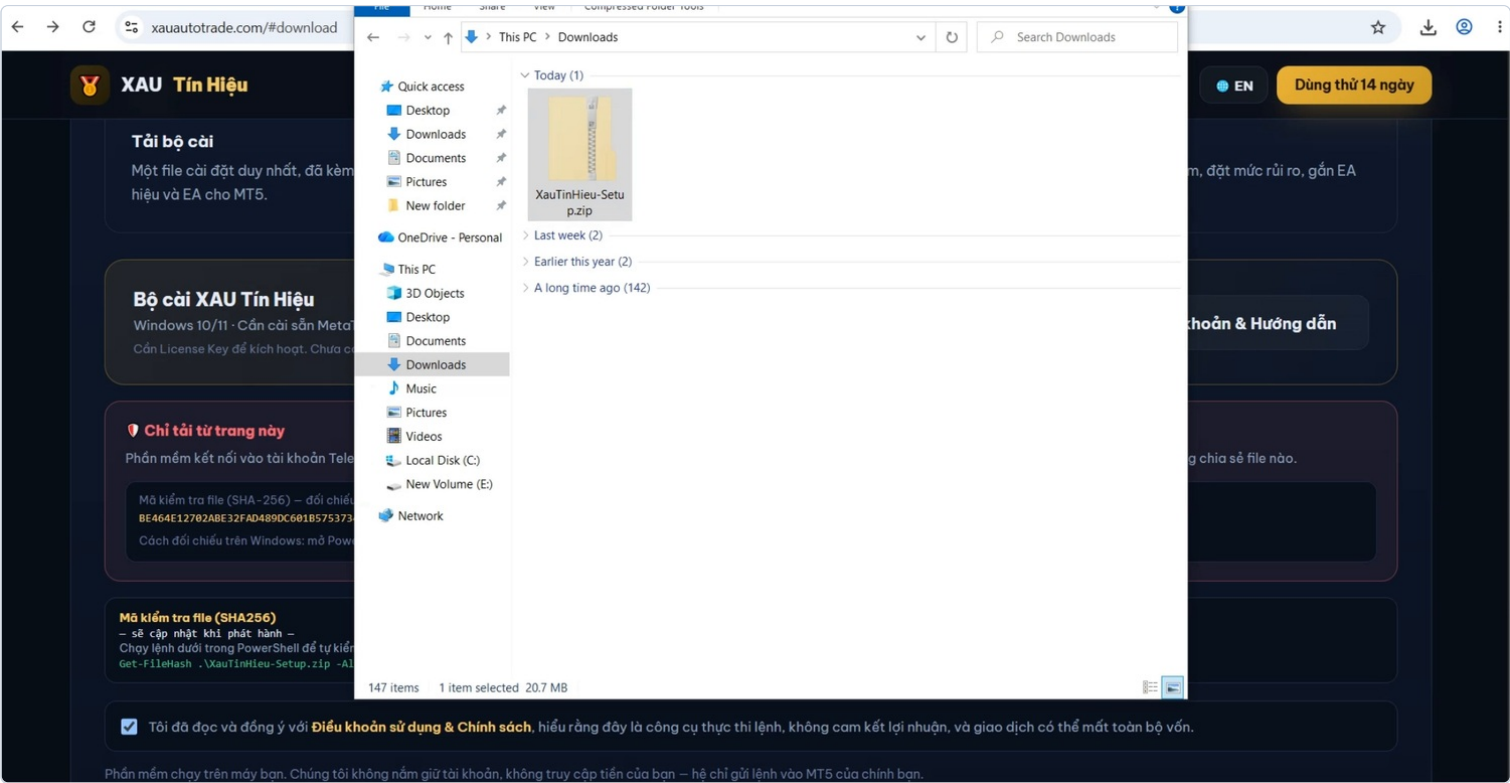
Three columns appear — the long string under **Hash** is the value to compare. If it matches the one on the page, the file is intact.

⚠ If the file is somewhere else, type `Get-FileHash`, add a space, then **drag the file into the PowerShell window** — the path fills in by itself. Make sure you pick the `.zip` file, not a folder: dragging a folder returns no result at all.

PART B · EXTRACT AND RUN

Step 5 · Open your Downloads folder

Open **File Explorer** (shortcut `Windows + E`) and go to the **Downloads** folder.



Find the `XauTinHieu-Setup.zip` file you just downloaded.

Step 6 · Create a dedicated folder on your Desktop

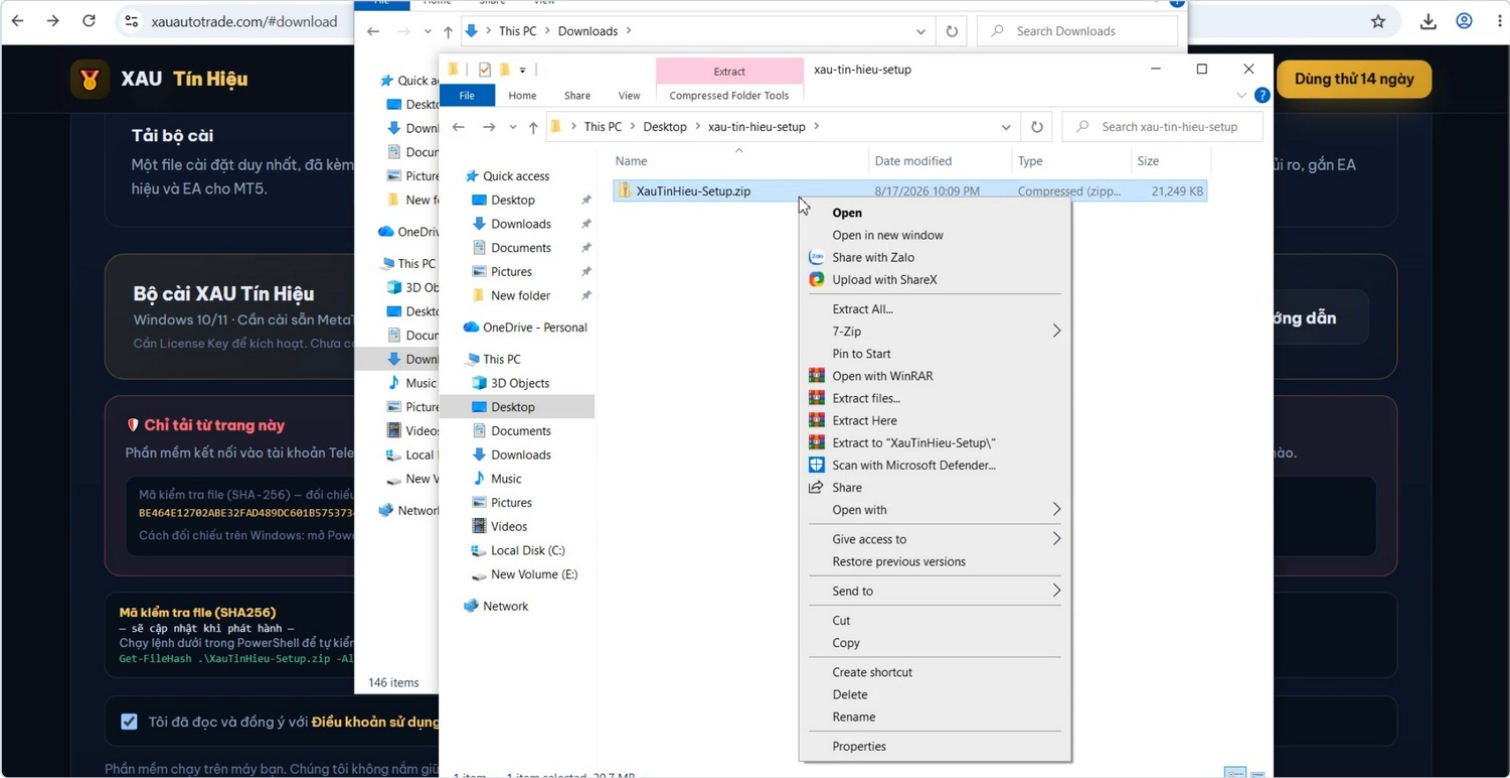
Before extracting, please create a separate folder for the software. This makes it easy to find later and keeps the files from getting mixed in with your Downloads.

Action	
①	Go to your Desktop
②	Right-click an empty area → New → Folder
③	Name it anything, for example <code>XAU Tin Hieu</code> , then press Enter
④	Go back to Downloads , right-click <code>XauTinHieu-Setup.zip</code> → Copy
⑤	Open the new folder on your Desktop, right-click an empty area → Paste

From this point on, all work happens inside the new folder on your Desktop.

Step 7 · Extract

Inside that folder, **right-click** the `.zip` file → **Extract All** → **Extract**.



● Two important points

- 1 **Please use the Windows "Extract All" function.** If you extract with 7-Zip or WinRAR, Windows loses the "downloaded from the internet" marker and some later steps will look different from this guide.
- 2 **Please do not double-click the `.zip` file and run `xau-parser.exe` from inside it.** This is a common mistake. When you do that, Windows only unpacks the contents into a hidden temporary folder — the software **cannot find its configuration file**, and your data is lost when you shut down.

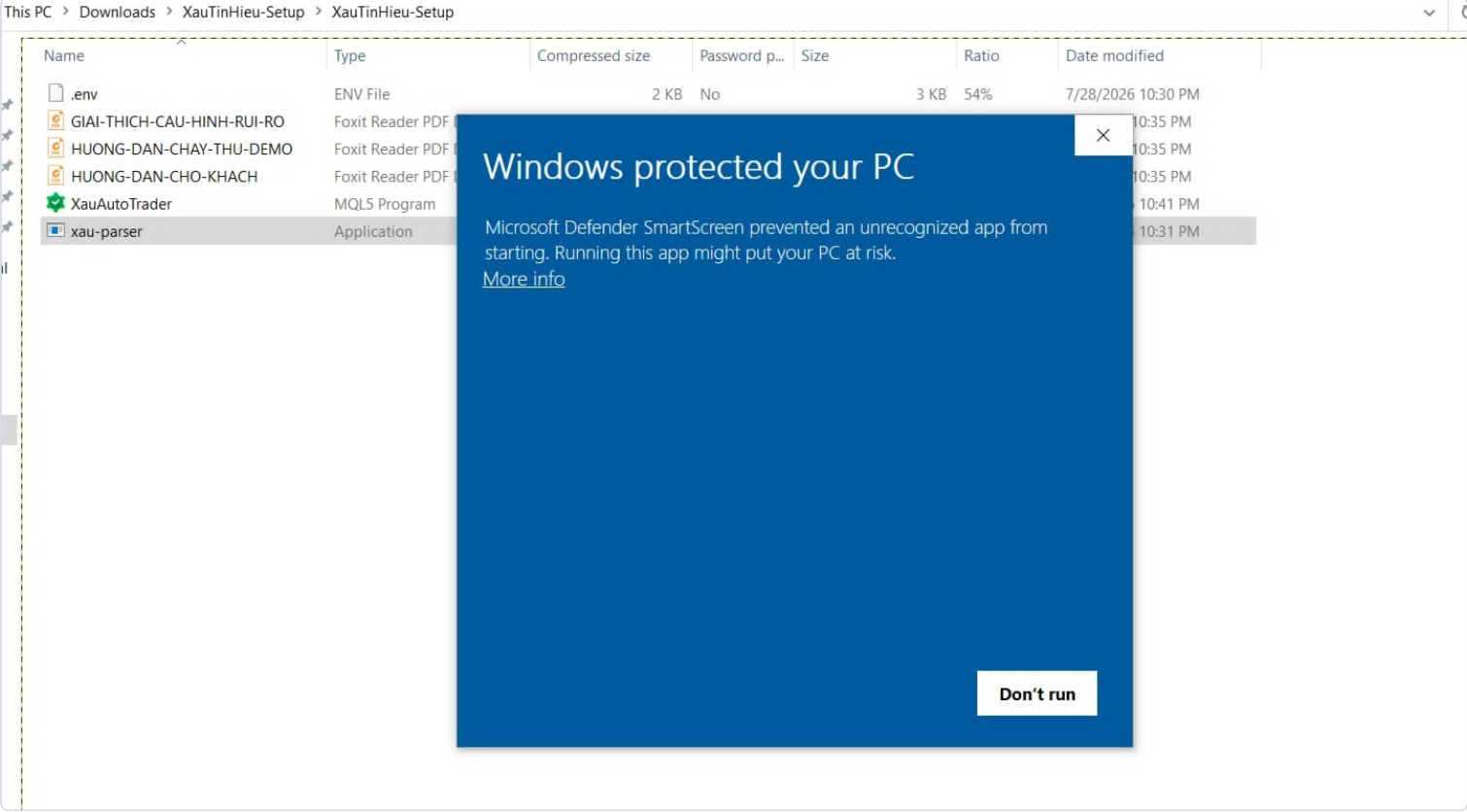
Please extract to a real folder first, then run.

After extracting, open the new folder. It contains **6 files**:

File	What it is	What you do with it
<code>xau-parser.exe</code>	The main program	Double-click to run — Step 8
<code>XauAutoTrader.ex5</code>	The robot for MT5	Copy into MT5 — Step 18
<code>.env</code>	Configuration file	Please leave it alone — do not edit or delete
<code>HUONG-DAN-CAI-DAT-CO-ANH.pdf</code>	This guide, Vietnamese version	
<code>GIAI-THICH-CAU-HINH-RUI-RO.pdf</code>	Explains all 20 risk settings	Read when you reach Step 15
<code>HUONG-DAN-CHAY-THU-DEMO.pdf</code>	19 demo test scenarios	Read after installation

Step 8 · Windows blocks it — how to get past

Double-click `xau-parser.exe`. The first time, Windows shows a **blue screen**:



This screen says "*Windows protected your PC*" and shows **only a `Don't run` button**. Many people assume the file is fully blocked and close it — please do not close it.

Do these three things

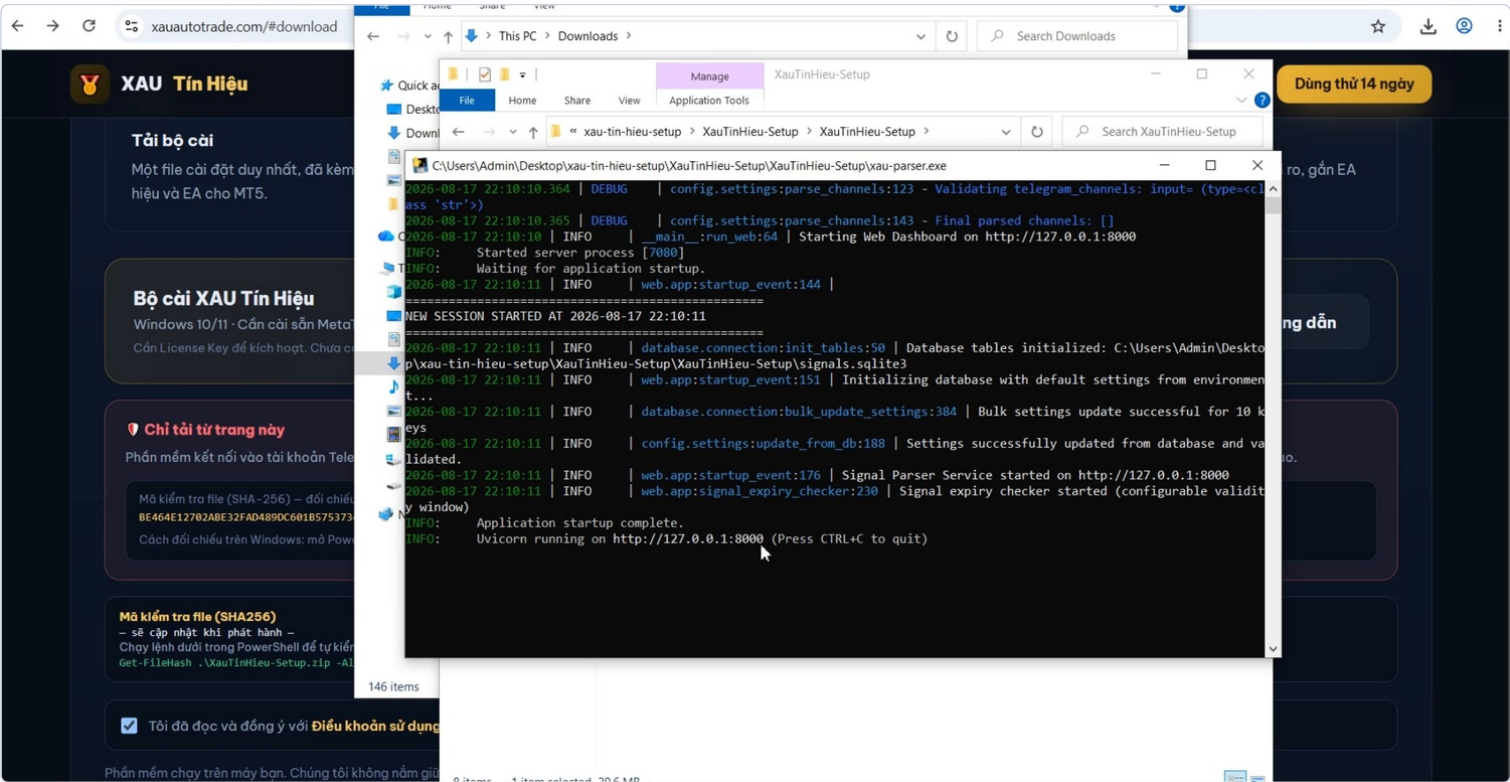
Action	
①	Click the words <code>More info</code> — this line sits just below the paragraph, in small text, and is easy to miss
②	The screen expands to show the file name and a <code>Run anyway</code> button
③	Click <code>Run anyway</code>

Why does Windows block it? Because the software does not yet have a code-signing certificate — those cost several hundred dollars per year. Windows warns about **every new program** without one. This **does not mean the file contains malware**.

If you verified the SHA-256 checksum in **Step 4**, you can proceed with confidence.

◆ **Later runs will not ask again** — Windows only asks the first time.

Step 9 · Two windows open



Two things will appear:

A black console window scrolling text	● Please do not close it. That is the software running — closing this window shuts the program down
Your browser opens <code>127.0.0.1:8000</code>	This is the Dashboard , where you configure everything

- ◆ If the browser does not open by itself, please type `127.0.0.1:8000` into the address bar.
- ◆ The console window is often hidden behind the browser. To bring it back, click the `xau-parser` icon on the **taskbar** at the bottom of your screen.

PART C · CONFIGURE IN THE DASHBOARD

The dashboard guides you through **6 steps**. The left column always shows where you are.

- ◆ **Switch to English now.** Click the **EN** button in the top-right corner of the dashboard. Everything below will then match your screen, even though the screenshots stay in Vietnamese.

Step 10 · Wizard step 1/6 — Activate your licence

XAU Tín Hiệu

Tự động đọc tín hiệu — vào lệnh MT5

ĐÃ DỪNG

EN

1 Kích hoạt

2 Kết nối Telegram

3 Nhóm tín hiệu

4 Kiểm tra tín hiệu

5 Cấu hình rủi ro

6 Hoàn tất

Bước 1 / 6

Kích hoạt giấy phép

Nhập key đã mua, hoặc dùng thử miễn phí 14 ngày.

License Key

XAU-...

Số tài khoản MT5

41619

Email (để nhận lại key và nhắc gia hạn)

ten@email.com

Kích hoạt

Dùng thử 14 ngày

Chưa kích hoạt

Điều khoản sử dụng — vui lòng đọc trước khi cài

1. Đây là công cụ thực thi lệnh

Phần mềm đọc tín hiệu từ nhóm Telegram bạn chọn và đặt lệnh trên MT5 của chính bạn. Chúng tôi KHÔNG tạo tín hiệu, KHÔNG tư vấn đầu tư, KHÔNG giữ tiền của bạn.

2. Không cam kết lợi nhuận

Không có bảo đảm nào về lợi nhuận hay tỷ lệ thắng. Giao dịch vàng có đòn bẩy rủi ro cao — bạn có thể mất toàn bộ vốn. Hãy chạy demo trước và chỉ dùng tiền chấp nhận mất được.

3. Trách nhiệm của bạn

Fill in three fields:

Field	What to enter
License Key	Paste the XAU-... key you copied in Step 2
MT5 account number	The same number you used when getting the key. Required
Email	The same email you used when getting the key

5 Cấu hình rủi ro

6 Hoàn tất

Email (để nhận lại key và nhắc gia hạn)

tuduytaichinhso@gmail.com

Kích hoạt

Dùng thử 14 ngày

Đã kích hoạt · 7 ngày

Điều khoản sử dụng — vui lòng đọc trước khi cài

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3. Trách nhiệm của bạn

☒ Tôi đã đọc và đồng ý với điều khoản trên. [Xem bản đầy đủ —](#)

KEY CŨ CỦA BẠN — TÀI KHOẢN NÀY ĐÃ CÓ GIẤY PHÉP

XAU-721B57C8485B

Chép và lưu key này vào email hoặc ghi chú. Nếu phải cài lại máy mà không có key, bạn sẽ mất thời gian chờ hỗ trợ.

Chép key

Tôi đã lưu

Về trang chủ

Tiếp tục —

◆ If you have forgotten your License Key, or do not have one yet, you may leave that field empty. Just enter your MT5 account number and email, then click the 14-day trial button next to it — the system will re-issue your existing key if it is still valid, or create a new trial key.

Of the three fields, only the MT5 account number is mandatory.

Please scroll down, tick the terms-of-use checkbox, then click Activate (Kích hoạt).

Once activated you will see **Activated · NN days remaining**. Click **Continue** (*Tiếp tục*).

⚠ If the system reports an error, please check three things: is the key pasted in full · is the MT5 account number correct · does the email match the one used when getting the key. **All three must match**.

Step 11 · Wizard step 2/6 — Connect Telegram

This is the step most people find difficult. Please take it slowly and carefully.

XAU Tín Hiệu

Tự động đọc tín hiệu — vào lệnh MT5

ĐÃ DỪNG

EN

Kích hoạt

2 Kết nối Telegram

Nhóm tín hiệu

Kiểm tra tín hiệu

Cấu hình rủi ro

Hoàn tất

Bước 2 / 6

Kết nối Telegram

Để hệ thống đọc tín hiệu từ Telegram của bạn.

API ID

API Hash

Số điện thoại

Có mã quốc gia ở đầu — Việt Nam +84, Nhật +81. Ví dụ: +84912345678

Lấy tại my.telegram.org — API development tools. Để trống API Hash nếu không đổi.

Lần đầu chạy, Telegram sẽ hỏi mã xác nhận

Sau khi bấm Chạy, mã 5 chữ số được gửi tới ứng dụng Telegram của bạn. Nhập mã vào cửa sổ đen (nền đen chữ trắng) đang chạy sau trình duyệt — không phải nhập ở đây. Nếu bạn bật xác minh hai bước, nó hỏi thêm mật khẩu Telegram — không phải mật khẩu máy tính hay License Key.

Lưu

Quay lại

Về trang chủ

Tiếp tục

Đã lưu!

11a · Get your API ID and API Hash

Action	
①	Open a browser and go to my.telegram.org
②	Enter your Telegram phone number (<i>with country code, e.g. +84...</i>)
③	Telegram sends a confirmation code to your Telegram app — enter it on the web page
④	Go to API development tools
⑤	Enter any app name (<i>for example xau</i>), leave the other fields blank, click Create application
⑥	The page now shows App api_id and App api_hash — copy both

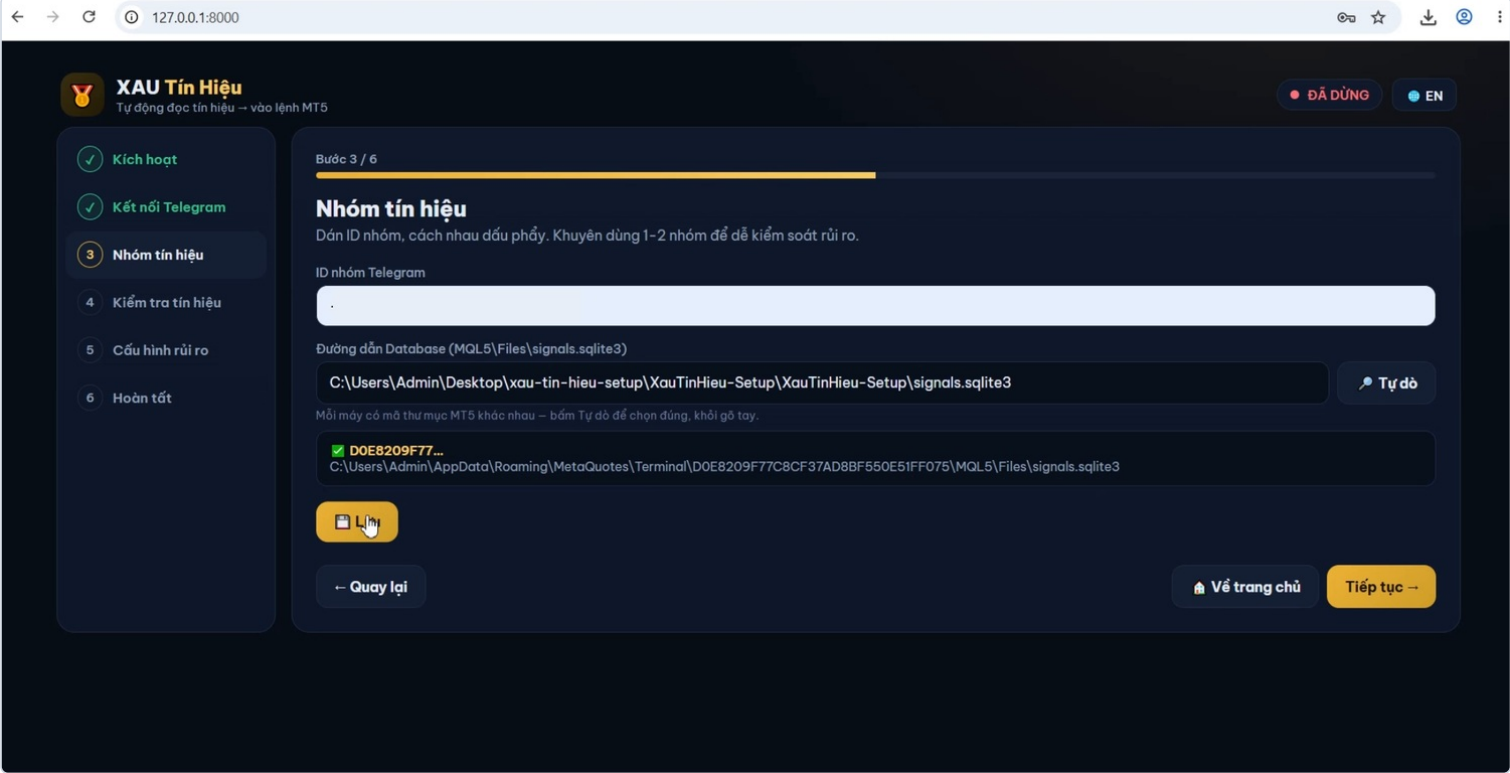
◆ **api_id** is a number. **api_hash** is a 32-character string of letters and digits. Please copy them **exactly**, without dropping any character.

11b · Enter them in the dashboard

Field	What to enter
API ID	The number you just copied
API Hash	The 32-character string you just copied
Phone number	With country code at the front. Vietnam +84 , Japan +81 . Example: +84912345678

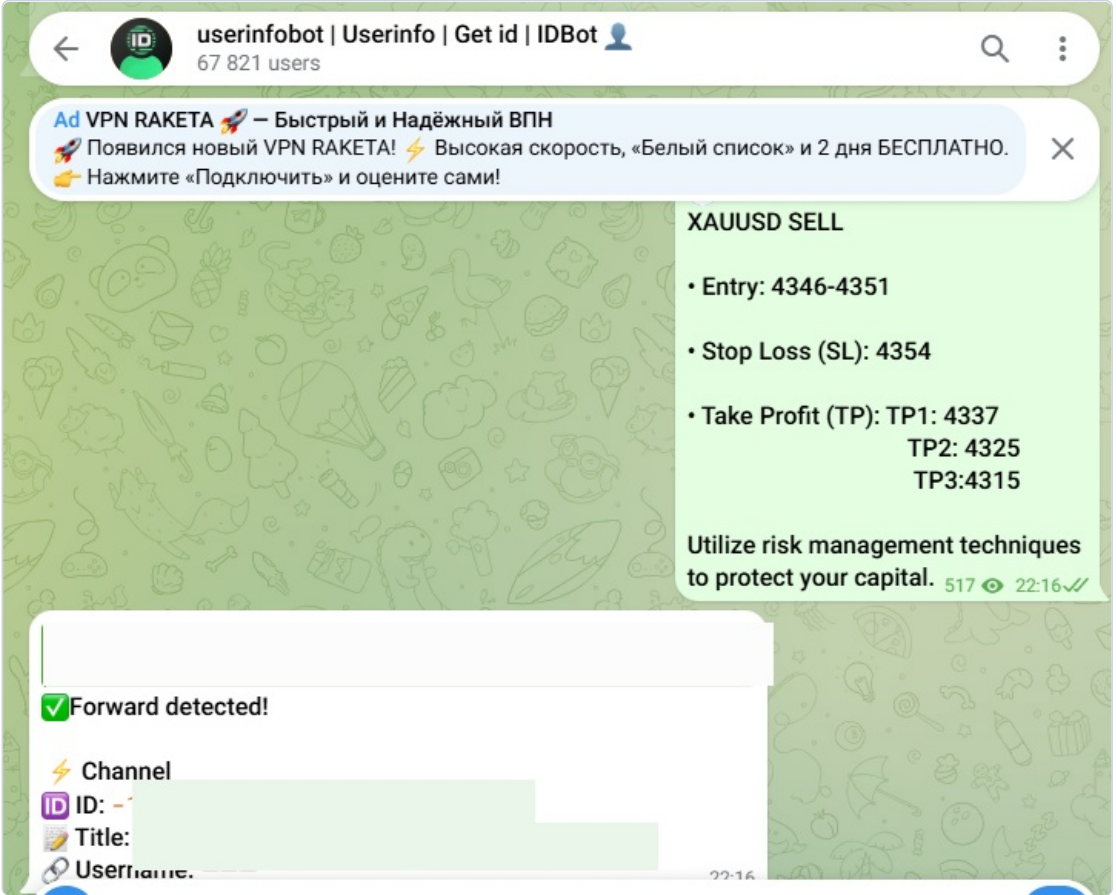
Please click **Save** (*Lưu*), then **Continue** (*Tiếp tục*).

Step 12 · Wizard step 3/6 — Enter your signal group ID



12a · How to find your Telegram group ID — 30 seconds

Action	
①	In Telegram, search for the bot named <code>userinfobot</code> (<i>Userinfo · Get id · IDBot</i>)
②	Press Start
③	Go to your signal group , pick any message → Forward → send it to that bot
④	The bot replies immediately. The ID: line is your group ID



Copy the whole number **including the minus sign** (it looks like `-100...`) and paste it into the **Telegram group ID** field.

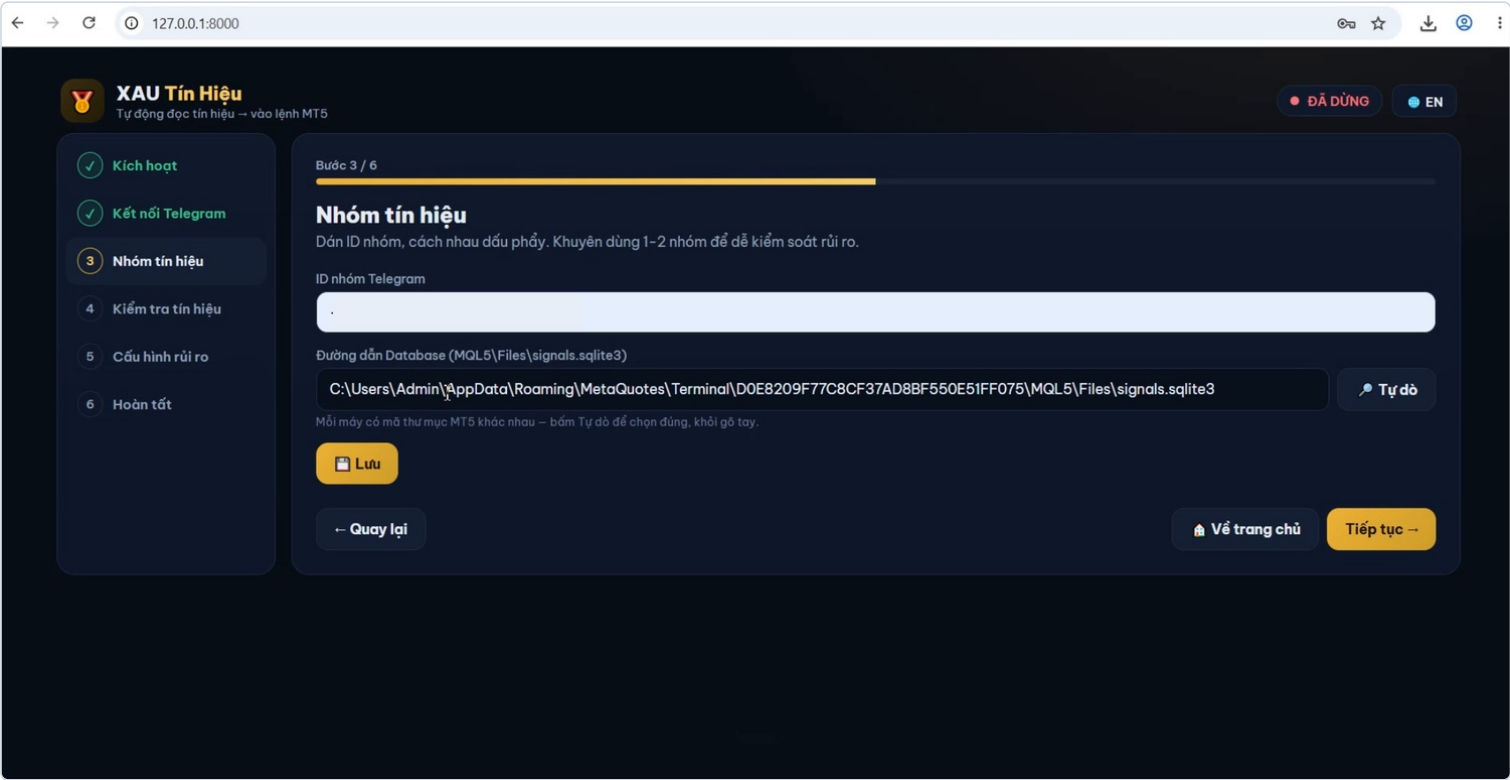
◆ To follow several groups, repeat for each one and paste the IDs **separated by commas**. We recommend starting with **1-2 groups** so that risk stays easy to control.

12b · Detect your MT5 folder — ● the decisive step

This is what determines whether the software can talk to MT5 at all.

Look at the **Database path** field. Initially it points to **the folder you extracted to**, as in the screenshot above. **That is wrong** and must be changed.

Click the **Auto-detect** button (*Tự dò*). The software searches for your MT5 folder. Select the result it finds:



The correct path looks like this:

```
C:\Users\<your name>\AppData\Roaming\MetaQuotes\Terminal\<long ID>\MQL5\Files\signals.sqlite3
```

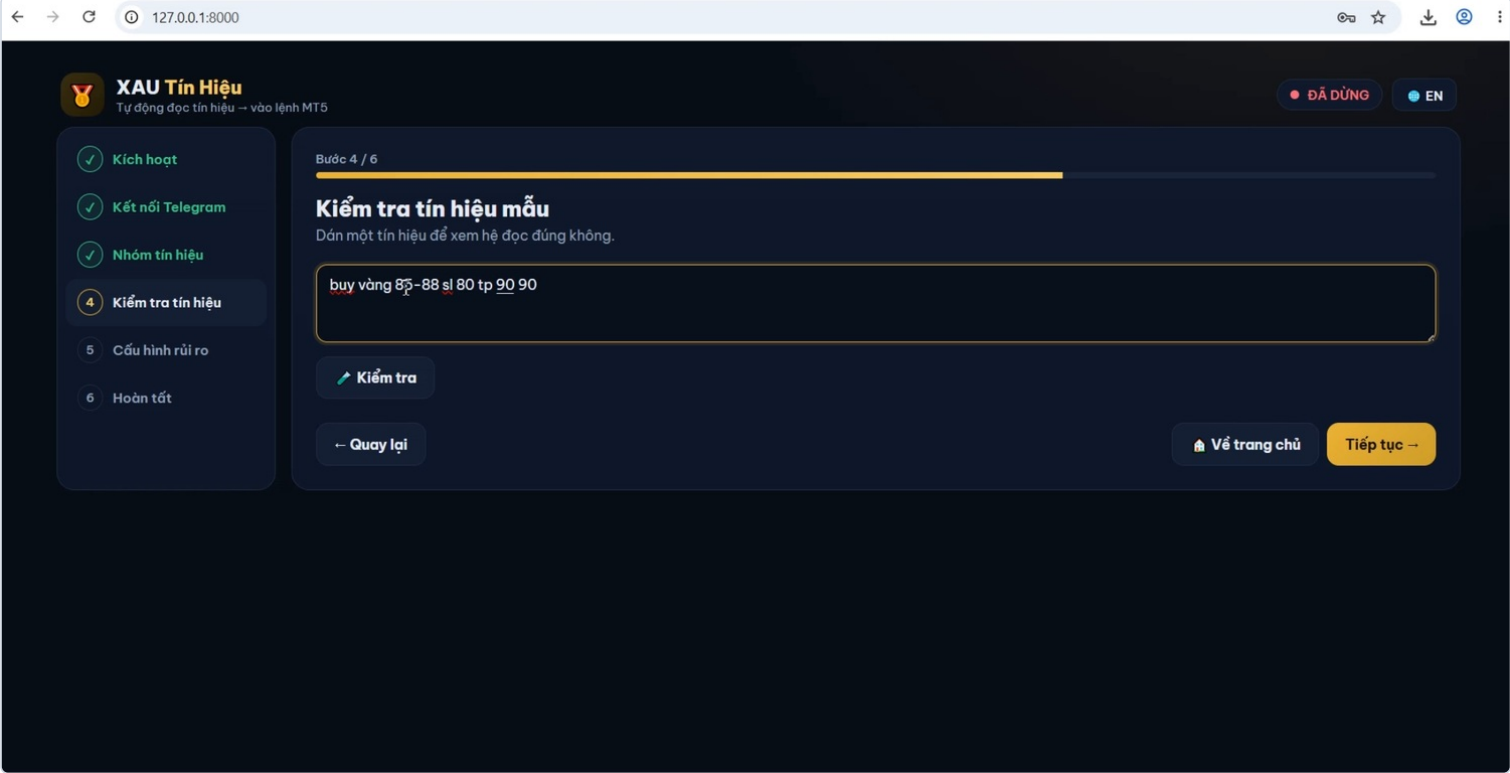
Click **Save**, then **Continue**.

● **Please double-check:** the path **must contain** `MetaQuotes\Terminal\...\MQL5\Files` .

If it does not, the dashboard **will still show incoming signals** but the robot **cannot read them** — no orders will be placed, and no error message will appear.

If auto-detect fails, do it manually: in MT5 go to **File** → **Open Data Folder** → open `MQL5\Files` → copy the path from the address bar and add `\signals.sqlite3` at the end.

Step 13 · Wizard step 4/6 — Test a sample signal



Paste any signal into the box, for example:

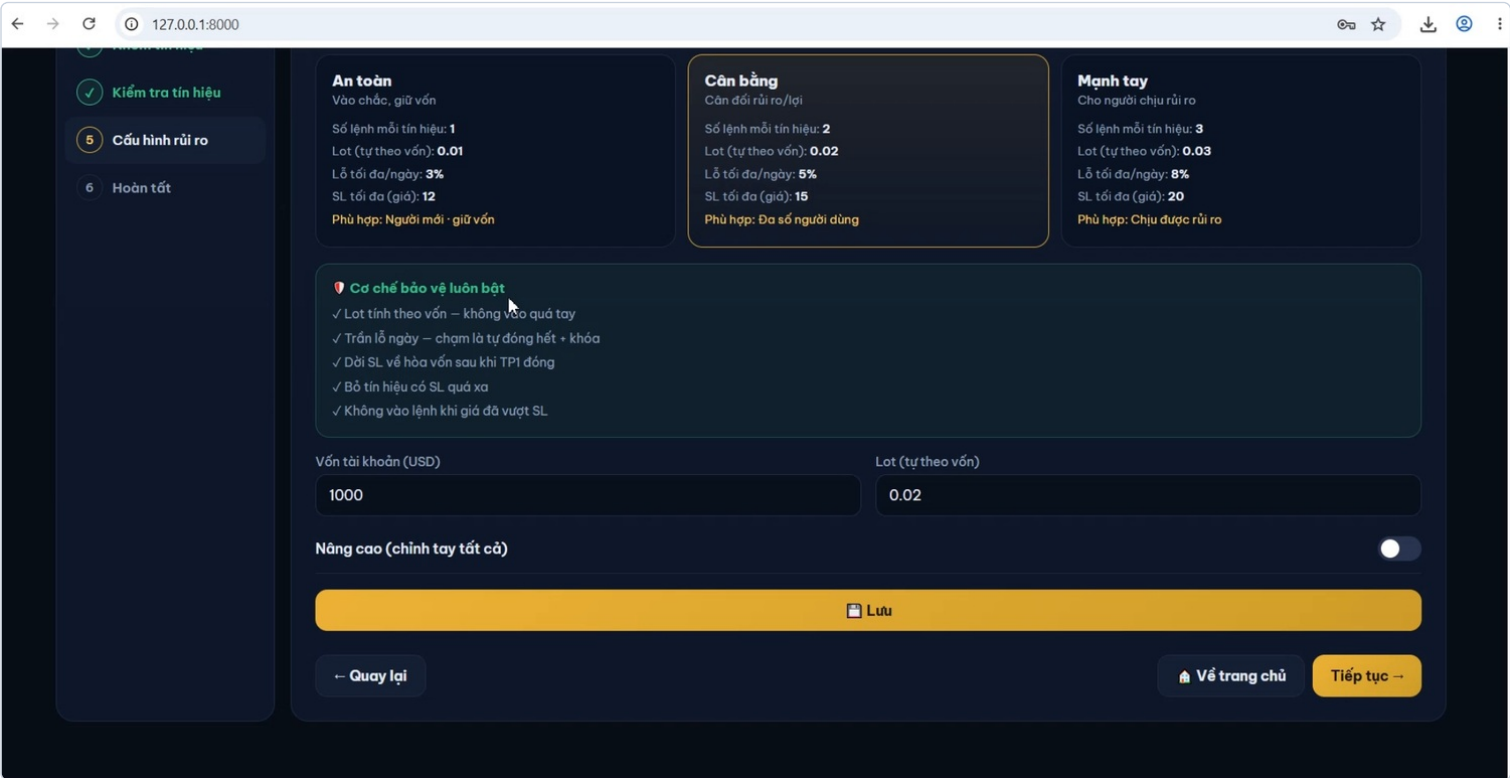
buy gold 68-72 sl 60 tp 80 90

Click **Check** (*Kiểm tra*). The software shows what it understood: direction, entry zone, stop loss and take profit.

◆ If it reports "**could not fetch the current gold price**", your connection is slow or the market is closed (*weekend*). Wait a few seconds and click again. This step is only for your peace of mind — it is **not required**.

Click **Continue**.

Step 14 · Wizard step 5/6 — Choose a risk level



Choose **one of the three presets**, then enter **your capital** — the system calculates lot sizes for you.

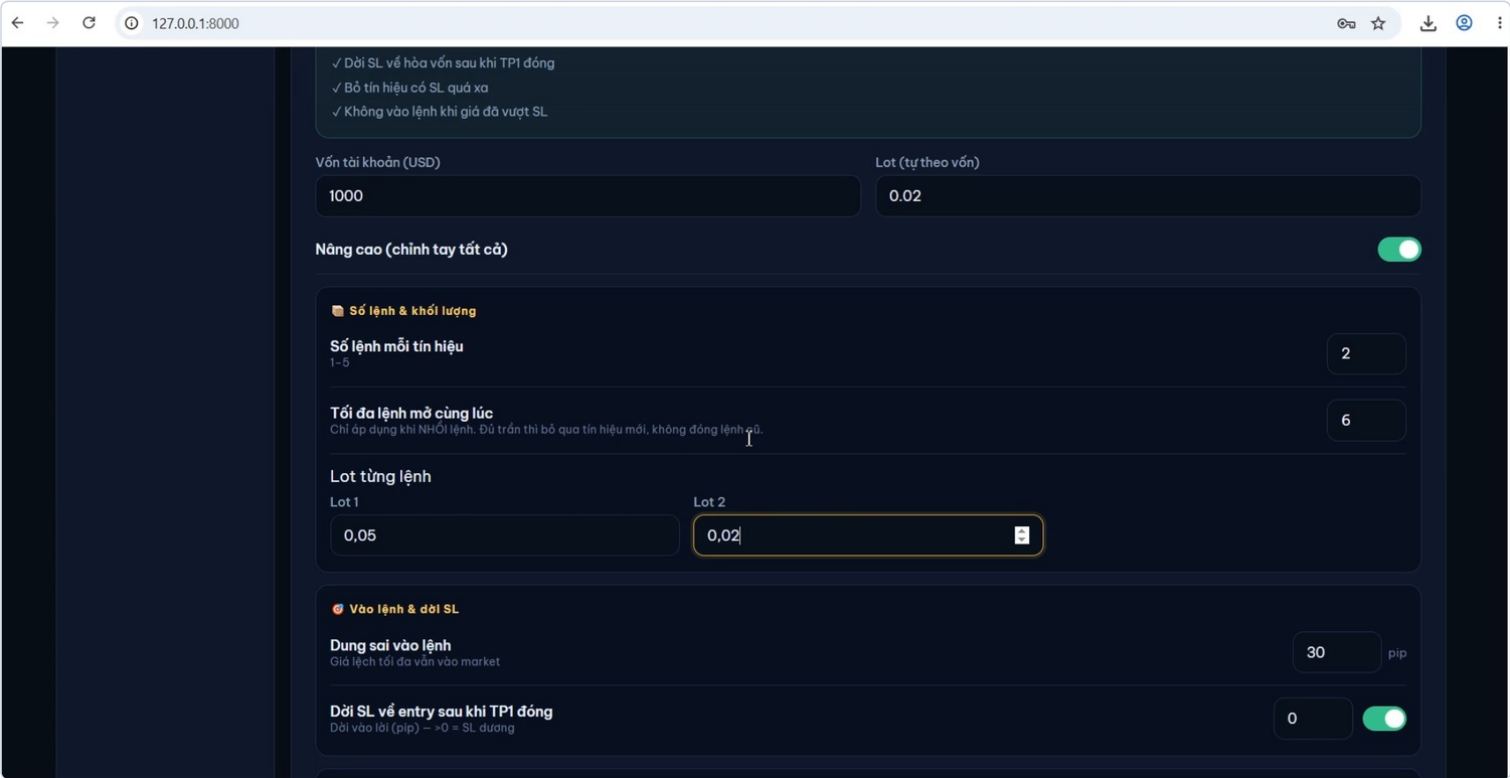
Level	Suited to
Safe (An toàn)	Beginners, or small accounts
Balanced (Cân bằng)	Most users
Aggressive (Mạnh tay)	Those who can tolerate higher risk

- **Maximum daily loss** is the single most important number in the software. Once that threshold is hit, the software **closes every order and locks until the reset time**. This is your safety net — please do not set it high.

Choosing a preset is enough to get running. Click **Save**, then **Continue**, and skip Step 15 — you can come back and adjust at any time.

Step 15 · Advanced settings (optional)

Turn on the **Advanced** switch if you want to set every parameter yourself.



Orders and volume

Setting	Meaning
Orders per signal	How many orders one signal is split into. Use more when the signal has several take-profit levels
Max open orders	A safety ceiling. Once reached, new signals are ignored — existing orders are not closed
Lot per order	Volume of each order. Leave blank and the system calculates from your capital

Entry and stop-loss movement

Setting	Meaning
Entry tolerance	How many pips price may have moved past the entry zone and still be accepted . Beyond that, the signal is skipped
Move SL to entry after TP1 closes	Once the first target closes, stop loss moves to the entry price — the remaining orders can no longer lose
Move into profit (pips)	A positive value pushes stop loss past entry, locking in part of the profit

127.0.0.1:8000

Vào lệnh & dời SL

Dung sai vào lệnh

Giá lệnh tối đa vào vào market

20

pip

Dời SL về entry sau khi TP1 đóng

Dời vào lỗi (pip) - +0 = SL dương

-3

Chốt lời (TP)

Cách đặt TP

Theo tín hiệu / lệch ± pip / tắt

Lệch ± pip

Theo tín hiệu

Lệch ± pip

Tắt TP

TP lệch bao nhiêu pip

Dời TP theo hướng lỗi so với tín hiệu

Giới hạn rủi ro

Lỗ tối đa/ngày

Chạm ngưỡng là đóng hết lệnh và khoá tài giờ reset

5

%

Khoá lỗ ngày: đóng cả lệnh vào tay

MẮC ĐỊNH TẮT. Bật thì khi chạm ngưỡng lỗ ngày, phần mềm đóng CẢ lệnh bạn tự vào tay. Tắt thì nó chỉ đóng lệnh của chính nó – lệnh tay của bạn vẫn mở và vẫn lỗ tiếp.

Khoá là khoá thật

Chạm ngưỡng là đóng hết lệnh và ngừng vào lệnh mới. Điểm mấu chốt: MỐC VỐN ĐẦU NGÀY ĐƯỢC LƯU LẠI – gõ EA ra gần lại KHÔNG xoá được đồng hồ lỗ, nên không có cách nào lỗ 3% rồi lại lỗ thêm 3% nữa. Muốn giao dịch tiếp trong ngày thì phải CHỦ ĐỘNG nâng ngưỡng, và phần đã lỗ vẫn được tính. Muốn khoá chặt hơn nữa: đặt Magic = 0 để khoá cả lệnh vào tay.

Giờ reset lỗ ngày

Mặc định 22:05 – với sàn Exness (GMT+0) đó là 07:05 sáng giờ Nhật, ngày đầu phiên mới. Đây là GIỜ MÃY CHỮ SẴN, không phải giờ nước bạn; xem bảng trên chart để biết

22:05

Take profit and risk limits

Setting	Meaning
Take-profit mode	From signal — use the group's levels · Offset ± pips — close earlier or later · Off
Max daily loss	● Hitting this closes everything and locks until the reset time
Daily-loss reset time	This is broker server time, not your local time. The on-chart panel shows the converted value
Max allowed SL distance	Signals with a stop loss further away than this are skipped

127.0.0.1:8000

Khoá là khoá thật

Chạm ngưỡng là đóng hết lệnh và ngừng vào lệnh mới. Điểm mấu chốt: MỐC VỐN ĐẦU NGÀY ĐƯỢC LƯU LẠI – gõ EA ra gần lại KHÔNG xoá được đồng hồ lỗ, nên không có cách nào lỗ 3% rồi lại lỗ thêm 3% nữa. Muốn giao dịch tiếp trong ngày thì phải CHỦ ĐỘNG nâng ngưỡng, và phần đã lỗ vẫn được tính. Muốn khoá chặt hơn nữa: đặt Magic = 0 để khoá cả lệnh vào tay.

Giờ reset lỗ ngày

Mặc định 22:05 – với sàn Exness (GMT+0) đó là 07:05 sáng giờ Nhật, ngày đầu phiên mới. Đây là GIỜ MÃY CHỮ SẴN, không phải giờ nước bạn; xem bảng trên chart để biết nó là mấy giờ ở mấy bạn. Sân khác múi giờ thì tự chỉnh. Đổi giờ này chỉ có hiệu lực TỬ NGÀY HÔM SAU.

22:05

SL tối đa (giá)

12

Trailing

Trailing (dời SL theo giá)

Chỉ bật nếu nhóm đúng

Chặn vào lệnh (tùy chọn)

Chặn khi spread rộng

Không vào lệnh lúc phí chênh lệch quá cao

Chặn quanh giờ tin mạnh

Tạm hoãn vào lệnh trong khung giờ bạn đặt

Khác

Có kéo mới → đóng kéo cũ

Tắt = nhồi lệnh song song

Khi nhóm SỬA tín hiệu đã vào lệnh

Nhóm hay sửa lại giá sau khi đóng — chọn cách xử lý

Sửa SL/TP lệnh đang mở (k

Trailing, entry blocks, and others

Setting	Meaning
Trailing	Moves stop loss with price. Off by default — only enable if your group works that way
Block on wide spread	Do not enter while the spread is unusually high
Block around major news	Pause entries during a time window you define
When the group EDITS a signal already filled	The group corrects prices after posting — choose how to handle it
New signal → close previous	On = replace. Off = orders run in parallel
Stealth: offset both SL and TP	Shifts stop loss and take profit by a few pips so orders do not match the original signal exactly
Magic number	Identifies orders placed by this robot. Please do not change it unless you run several robots on the same account

◆ A fuller explanation of every setting, with worked examples, is in [GIAI-THICH-CAU-HINH-RUI-RO.pdf](#) included with the installer (*Vietnamese*).

Click **Save**, then **Continue**.

Step 16 · Wizard step 6/6 — Finish

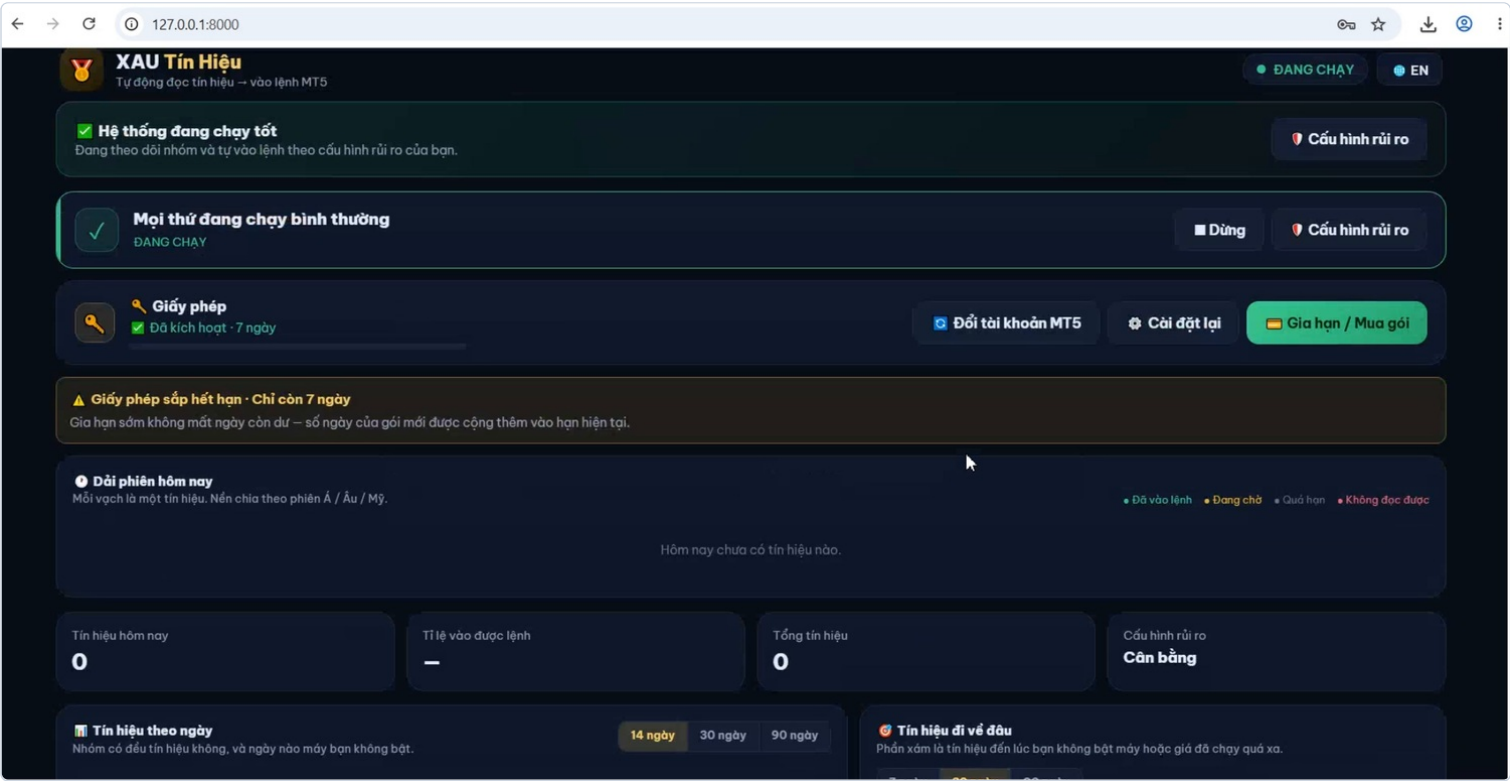
The screen shows "**All set**". Click **Finish** (*Hoàn tất*).

The wizard closes and returns you to the main dashboard.

⚠ **At this point the software is still NOT reading signals.** Clicking Finish only means your settings are saved. One more step is needed to actually start it — see Step 17 below.

Step 17 · Click Run and enter your Telegram code

This is the step that **actually starts** the software. Please complete it fully.



17a · Click Run

In the dashboard, find the green ► **Run** button (*Chạy*). It appears in two places:

Location	
Option 1	On the status card at the top, next to "Paused"
Option 2	Scroll to the bottom of the page, in the Controls section — there is a ► Run button there too

Click it.

17b · Telegram sends a confirmation code

Immediately after you click Run, Telegram sends a **5-digit code** to the Telegram app on your phone.

- **This code must be typed into the BLACK CONSOLE WINDOW**, not into the dashboard.

The console window is usually hidden behind the browser. Please click the `xau-parser` icon on the **taskbar** at the bottom of your screen to bring it to the front.

The console window shows the line `Please enter the code you received:`. Type the 5-digit code there and press **Enter**.

- **If the console window then asks `Please enter your password`**

That is your **Telegram password** — the one you set when enabling *Two-Step Verification* in Telegram.

It is **not**: your Windows password · your License Key · the 5-digit code you just entered · your email password.

Please note: while you type the password, **no characters appear on screen**. That is normal — please keep typing and press Enter.

⚠ If you type it wrong several times, Telegram cancels the login session. If that happens, close the console window, delete the file `signal_session.session` next to `xau-parser.exe`, reopen the program and repeat this step.

17c · Check the dashboard again

Once the code is accepted, return to your browser. The dashboard must show **green**:

What you see	Meaning	What to do
✓ Everything is running normally · RUNNING	Started successfully	Go to Step 18
		Paused
Open the console window to enter your Telegram code	Waiting for the code	See 17b
⚠ One thing needs your attention	Licence not activated, or expired	Return to Step 10

- Please do not move on until the status reads **RUNNING**. The MT5 robot only works while this software is running.

PART D · ATTACH THE ROBOT TO MT5

Step 18 · Copy the robot into the MT5 folder



Action	
①	In MT5 go to File → Open Data Folder
②	A folder window opens. Go into MQL5 → then Experts
③	Copy XauAutoTrader.ex5 (from the folder you extracted in Step 7) into it
④	● Double-click the XauAutoTrader.ex5 file you just copied

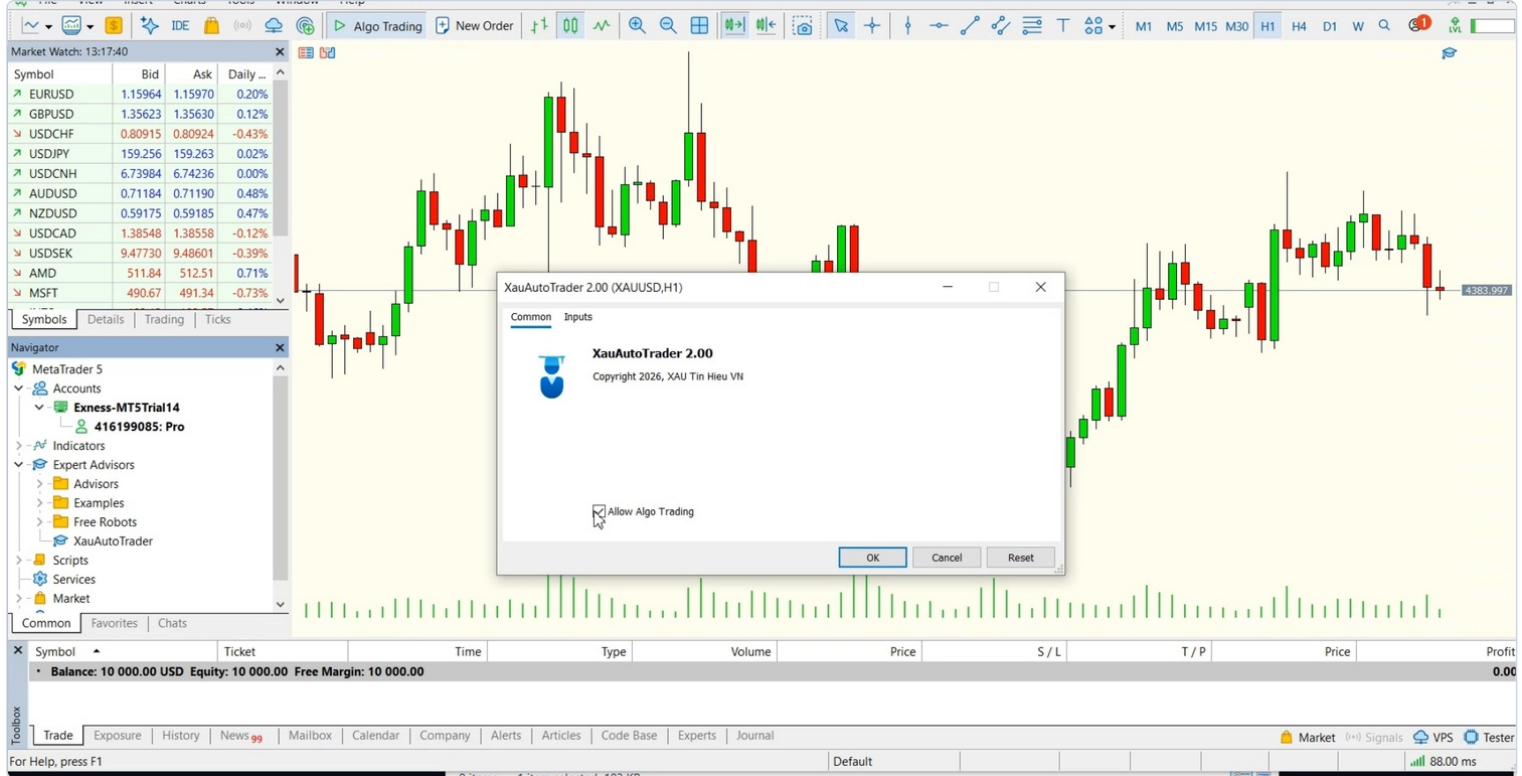
● **Action ④ matters — please do not skip it.**

Copying the file into the folder is not enough; MT5 **will not notice it**. You must **double-click the file** — only then does MT5 load the robot, and the name **XauAutoTrader** appears in the **Navigator column on the left of the MT5 window**, under **Expert Advisors**.

If it still does not appear after double-clicking, right-click **Expert Advisors** in the left column and choose **Refresh**.

Only once **XauAutoTrader** is visible in the left-hand list should you move to the next step.

Step 19 · Attach the robot to the gold chart



Action

- ① Open the **XAUUSD** chart in MT5
- ② In the Navigator column, **click and hold XauAutoTrader**, drag it across and **drop it onto the chart**
- ③ The settings window opens → go to the **Common** tab → tick **Allow Algo Trading**
- ④ Click **OK**
- ⑤ On the toolbar at the top of MT5, click the **Algo Trading** button so that it **lights up**

- If the **Algo Trading** button is not lit, the robot **cannot place any orders**. This is the most common mistake right after installation.

Step 20 · Check the on-chart panel



A panel appears in the top-left corner of the chart:

Config from : Dashboard

Licence : valid - NN days left

Status : RUNNING

Daily P/L : ...

Loss cap : ... | Open orders: ...

Reset at : 22:05 server ≈ 07:05 your time

Once **Status: RUNNING** appears, you are done. From now on, whenever your group posts a signal, the order is placed automatically.

Panel shows	Meaning	What to do
RUNNING	✓ Complete	Nothing further needed
ENTRY PAUSED	The robot has not received a licence ticket	Check Step 17 and Step 12b
No panel at all	Robot not attached, or not refreshed	Redo Step 18 and Step 19

PART E · DAY-TO-DAY USE

What to do each day

Starting up	Open <code>xau-parser.exe</code> and MT5. Leave both running in the background
Quick check	Open <code>127.0.0.1:8000</code> and confirm it still says RUNNING
Shutting down	Close the console window. Signals posted while your machine is off will not be traded

● **No machine, no orders.** If you want 24/7 operation, consider renting a VPS.

Switching to a different MT5 account

Your licence is bound to **one** MT5 account. When you move from demo to a live account, or open a new account, you can **change it yourself** — no need to contact anyone.

①	Open the dashboard, and on the Licence card click Change MT5 account
②	Enter: License Key · registered email · current account number · new account number
③	Click Change account

Free of charge, up to **3 times per 30 days**. The old account is released immediately. Afterwards, attach the robot to the chart on the new account (*Step 19*).

⚠ Just below the form there is a **history of recent changes**. If you see a change **you did not make**, it means someone knows your key and email. **Please contact support immediately** to have a new key issued.

Troubleshooting

Symptom	Common cause	Fix
Console window flashes and closes	Ran from inside the <code>.zip</code>	Extract to a real folder and run again (<i>Step 7</i>)
Dashboard does not open	Browser did not launch it	Type <code>127.0.0.1:8000</code> manually
Dashboard shows signals but no orders	Wrong Database path	Redo Step 12b
No orders, and no on-chart panel	Algo Trading not enabled	Redo Step 19
Panel says <code>ENTRY PAUSED</code>	Software not running, or licence expired	Check Step 17
Telegram asks for a <code>password</code>	You have Two-Step Verification enabled	Enter your Telegram password , see Step 11
Forgot your License Key		Contact support with your MT5 account number and registered email

Getting help

Telegram	<code>@xauautotrade_support</code> — fastest during business hours
Email	<code>hotro@xauautotrade.com</code> — for anything needing a record: invoices, renewals, complaints
Announcements	<code>@xauautotrade</code>

- We **never** contact you through any other channel, and we will **never** ask for your trading account password.

Final note — please read before trading live

Gold trading is leveraged and **carries very high risk — you can lose your entire capital**.

This software is an **order-execution tool**, not investment advice. It **does not generate signals, does not advise**, and **never holds your money** — orders go directly into your own MT5 account.

Please run on a demo account for at least a few days before trading live, and only use money you can afford to lose. The file `HUONG-DAN-CHAY-THU-DEMO.pdf` included with the installer contains 19 test scenarios (*Vietnamese*).